



# PLATINUM SHAUFFMANTZ VERITAS

Reliable And Practical Certification

## PUBLIC SUMMARY REPORT

MS 2530-3 : 2013

Malaysian Sustainable Palm Oil (MSPO)

Part 3: General Principles For Oil Palm Plantations And Organised Smallholders

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**NAME OF CLIENT** : FELDA GUGUSAN SERTING HILIR - ZON 1  
**STANDARD** : MS 2530 – 3 : 2013  
**DATE OF -**  
**INITIAL AUDIT STAGE 1** : 27<sup>TH</sup> SEPTEMBER 2018  
**INITIAL AUDIT STAGE 2** : 12<sup>TH</sup>-14<sup>TH</sup> NOVEMBER 2018.

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### 1.0 Audit Process

#### 1.1 Objective

The objectives of this audit are:

- To confirm that the management system conforms with all the requirements of the audit standard
- To confirm that the organisation has effectively implemented the planned management system
- To confirm that the management system is capable of achieving the organisation's policy and objectives.

#### 1.2 Scope of Certification

- Management of Sustainable Oil Palm Plantations from Cultivation, Planting and Production of Fresh Fruit Bunches

#### 1.3 Appointment of team members and reviewer (Qualification of audit team)

No.	Member of Audit Team	Role / area of MSPO Requirements	Qualification
1.	MOHD ISA BIN HASIM	Lead Auditor	MSPO, IMS
2.	Adnin Aminurrashid Bin Zilah	Auditor	MSPO, IMS

#### 1.4 Audit Plan

The audit approach consists of the following steps:

- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, inspections, interviews with operational personnel, stakeholders and its contractors; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review
- Address Peer Review Comments (if any)
- Final approval and issuance of certificate



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**2.0 Methodology (Scope of Certification Audit)**

**2.1 Description of the certification unit**

Reference for Audit Criteria:

Part 3: General principles for oil palm plantations and organized smallholders

Assessing past implementation from quality records that are required by the standard. (PAPER)

Assessing current implementation from observing current practices. (PRACTICE)

Assessing future maintenance from interviewing personnel on understanding and assessing competencies. (PEOPLE)

**2.2 Description of the supply base**

Name of Estate(s)	MPOB Licence No.	Total Area (Ha)	Planted Area (Ha)
Lui Selatan 1	579136002000	1,135.13	989.94
Lui Selatan 2	591529002000	1,052.01	882.34
Lui Muda	500831202000	979.45	912.94
Lui Timur	617376002000	2,927.87	1,841.78
Lui Barat	608847102000	1,706.30	224.96
Sg. Lui	501024402000	461.22	172.04
Sg. Lui 2	558656002000	1,052.01	978.70
Tembangau 1	521567002000	1,390.88	1,268.13
Tembangau 2	52243900200	1,389.56	1,197.72
Raja Alias 5	56939700200	1,075.49	1,085.68
<b>Total</b>		<b>12,866.95</b>	<b>9,554.23</b>

**3.0 Organisation Information**

**3.1 Description of the certification unit**

Gugusan FELDA Serting Hilir is one of the area managing under government agency Federal Land Development Authority (FELDA). The main objective of FELDA to handle the resettlement of rural poor into newly developed areas and to organise smallholder farms growing cash. Gugusan FELDA Serting Hilir consist of 10 supply. The area was start developed around year 1965 to 1975.

**3.2 Description of the supply base (including planting profile)**

- The certified estate is owned by Felda Serting Hilir

- The details of estates:

Name of Supply Base	Coordinate	
	Latitude	Longitude
Lui Selatan 1	3.0000	102.4014E
Lui Selatan 2	3.022500N	102.399600
Lui Muda	3.013396	102.379504



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Lui Timur	3.0671752	102.404239
Lui Barat	2.957366	102.379274
Sg. Lui	3.0836	102.3662
Sg. Lui 2	2.99914	102.39644
Tembangau 1	3.03179	102.523
Tembangau 2	3.035012	102.522134
Raja Alias 5	2.894922	102.401196

**3.3 Production Volume**

Name of Estate	Area (Ha)		Projected Production / Budget (From the year 2018)
	Total*	Production**	
Lui Selatan 1	989.94	1873.50	21580.56
Lui Selatan 2	882.34	20248.83	149997.44
Lui Muda	912.94	22739.08	32879.88
Lui Timur	1,841.78	18007.70	22979.80
Lui Barat	224.96	1873.50	21580.56
Sg. Lui	172.04	1873.50	21580.56
Sg. Lui 2	978.70	22739.08	32879.88
Tembangau 1	1,268.13	18007.70	22979.80
Tembangau 2	1,197.72	1873.50	21580.56
Raja Alias 5	1,085.68	1873.50	21580.56

**3.4 Planting Program for each estate :**

Year / estate (tahun ditanam)	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1	Lui Selatan 1
	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

**3.5. Replanting program for each estate:**

Year of replanting	Planted area (ha) in each estate									Total area to be replanted (ha)
	2018	2019	2020	2021	2022	2023	2024	2025		
No plan for replanting for the next few years. The palms are below 20 years old.										

**3.6. Maps of Company Location, Plantations and Organised Smallholders**





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#### 4.0 Certification Assessment

##### 4.1 Stage 1 Audit

- The Stage 1 audit was conducted on 27<sup>th</sup> September 2018
- The objective of the Stage 1 is to assess the readiness of the documentation established and implemented in accordance to MSPO 2530-3:2013 Part 3 (General Principal for Oil Palm Plantations and Organized Smallholders)
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.



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- These organizations shall undergo both Stage I and II audit
- The audit team has applied the Malaysian Sustainable Palm Oil Part 3
- The Stage I audit was conducted on 27<sup>th</sup> September 2019 at Serting Hilir and covering the following activities:
  - Onsite interviews and inspections;
  - Review of documentation for compliance to relevant P & C requirements for plantation
  - Reporting of issues concern during Stage I audit

**4.1.1. Stage 2 – Certification audit:**

- The Stage 2 audit was conducted on 12-14 November 2018
- The objective of the Stage 2 is to assess the documentation established and implemented in accordance to MSPO 2530-3:2013 Part 3 (General Principal for Oil Palm Plantations and Organized Smallholders)
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.
- These organizations has done Audit Stage 1 and 2 audit
- The audit team has applied the Malaysian Sustainable Palm Oil Part 3
- The Stage I audit was conducted on 27<sup>th</sup> September 2019 and. covering the following activities:
  - On site interviews and inspections;
  - Review of documentation for compliance to relevant P & C requirements for plantation
  - Reporting of issues concern during Stage 2 audit



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**4.2 Stakeholders' Consultation**

4.2.1 A stakeholders' consultation meeting was conducted on 14<sup>th</sup> August 2018 to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

The topics of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.

4.2.2 The following relevant Principles & Criteria of the applied standard have discussed during the stakeholders' consultation:

Items	Subject discussed	Audit team findings	Company response and proposed action to be taken
1.	MSPO	No issue, in order	Action is taken and implemented with the supervision of Manager and all actions are recorded in the CAR form and closed with evidence of action taken.
2.	Safety & Health	No issue, in order	
3.	Complaint & Grievances	No issue, in order	
4.	CSR	No issue, in order	
5.	Others	No issue, in order	

**4.3. Status of Non-Conformities Previously Identified :**

Kindly tick (/) to the related information / non-conformance

/	The Stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address identified audit findings.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented effectively. Non-conformity will be re-raised.
	Not applicable. No non-conformity raised in previous audit.

*Note 1: If a minor non-conformity raised in last audit, is not closed out, then this finding will be re-raised to a Major nonconformity.*

*Note 2: All minor NCs raise in last audit are required to capture in this report together with the closing of the non-compliance.*





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**5.0 Conclusion**

Detail of Audit Findings Identified During This Audit

Audit Outcome	
Major NCR	2
Minor NCR	8
Area of Concern (AOC)	0
Opportunity for Improvement (OFI)	0
Observation (OBS)	-

**6.0 Recommendation**

- The audit team conducted a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used were interviews, observations, sampling of activities and review of documentation and records.
- The structure of the audit was in accordance with the audit plan included in to this summary report.
- The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organisation's policy and objectives. Therefore, the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be :

	No NCR recorded. Recommended to continue certification
	Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit
/	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.
	Recommended to continue certification
	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but not fully accepted by the audit team. NCR(s) ..... have not been satisfactorily closed out within 60 days of the audit. Recommended for suspension of the certificate.

**Prepared by:**

\_\_\_\_\_  
 Lead Auditor

**15<sup>th</sup> November 2018**

\_\_\_\_\_  
 Date