



PLATINUM SHAUFFMANTZ VERITAS

Reliable And Practical Certification

PUBLIC SUMMARY REPORT

MS 2530-3 : 2013

Malaysian Sustainable Palm Oil (MSPO)

Part 3: General Principles For Oil Palm Plantations And Organised Smallholders

NAME OF CLIENT	: OSCAR PALMS SDN BHD & BEST HARMONY SDN BHD
STANDARD	: MS 2530 – 3: 2013
DATE OF -	
INITIAL AUDIT STAGE 1	: 21 & 22 SEPTEMBER 2019
INITIAL AUDIT STAGE 2	: 20 & 21 OCTOBER 2019



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1.0 Audit Process

1.1 Objective

The objectives of this audit are:

- To confirm that the management system conforms with all the requirements of the audit standard
- To confirm that the organisation has effectively implemented the planned management system
- To confirm that the management system is capable of achieving the organisation's policy and objectives.

1.2 Scope of Certification

- Management of Sustainable Oil Palm Plantations from Cultivation, Planting and Production of Fresh Fruit Bunches

1.3 Appointment of team members and reviewer (Qualification of audit team)

No.	Member of Audit Team	Role / area of MSPO Requirements	Qualification
1.	NOR HALIS ABU ZAR	Lead Auditor	MSPO, IMS

1.4 Audit Plan

The audit approach consists of the following steps:

- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, inspections, interviews with operational personnel, stakeholders and its contractors; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review
- Address Peer Review Comments (if any)
- Final approval and issuance of certificate



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2.0 Methodology (Scope of Certification Audit)

2.1 Description of the certification unit

Reference for Audit Criteria:

Part 3: General principles for oil palm plantations and organized smallholders

Assessing past implementation from quality records that are required by the standard. (PAPER)

Assessing current implementation from observing current practices. (PRACTICE)

Assessing future maintenance from interviewing personnel on understanding and assessing competencies. (PEOPLE)

2.2 Description of the supply base

Name of Estate(s)	MPOB Licence No.	Total Area (Ha)	Planted Area (Ha)
Best Harmony Sdn Bhd	616058002000	262.80	262.80
Oscar Palms Sdn Bhd	598642002000	292.40	292.40
TOTAL			

3.0 Organisation Information

3.1 Description of the certification unit

Oscar Palms Sdn. Bhd. and Best Harmony Sdn. Bhd. are private limited company, incorporated and domiciled in Malaysia. The corporate information is as follows:

- a) Registered office : 104, 1st Floor, Kompleks Alor Setar, Lebuhraya Darulaman
05100 Alor Setar, Kedah Darul Aman
- b) Principal place of business : No. 14, 1st Floor, Jalan Angsana 1, Taman Angsana
08000 Sungai Petani, Kedah Darul Aman
- c) Principal activity : Cultivation of oil palm plantation

The Company shares common directors. The directors in office are:

Chang Han Boon
Chang Hun Teong
Chang Han Kok

The Company has land titles registered under the named as follow:

	<u>H.S.(D)</u>	<u>PT No</u>	<u>Hektar</u>	<u>Acres</u>
Oscar Palms Sdn. Bhd.	6444	7133	292.4	722.54
Best Harmony Sdn. Bhd.	6443	7132	262.8	649.39

All land area of Mukim Ulu Nenggiri, Jajahan Gua Musang, and State of Kelantan.

Tenure : Leasehold

Year of Lease Tenure : 60 Years

Date of Expiry of Lease : 17 July 2073

Date Title Issued : 18 July 2013

The estate are situated near Hutan Simpanan Sungai Berok, about appox. 8.0 kilometers to the south of Pos Blau along Jalan Gua Musang – Lojing, Gua Musang, Kelantan. At present, these 2 lots of lands have been fully planted with the planting materials mainly of D X P Felda / AAR Hybrida IS & Supergene (Special Hybrid) variety materials.



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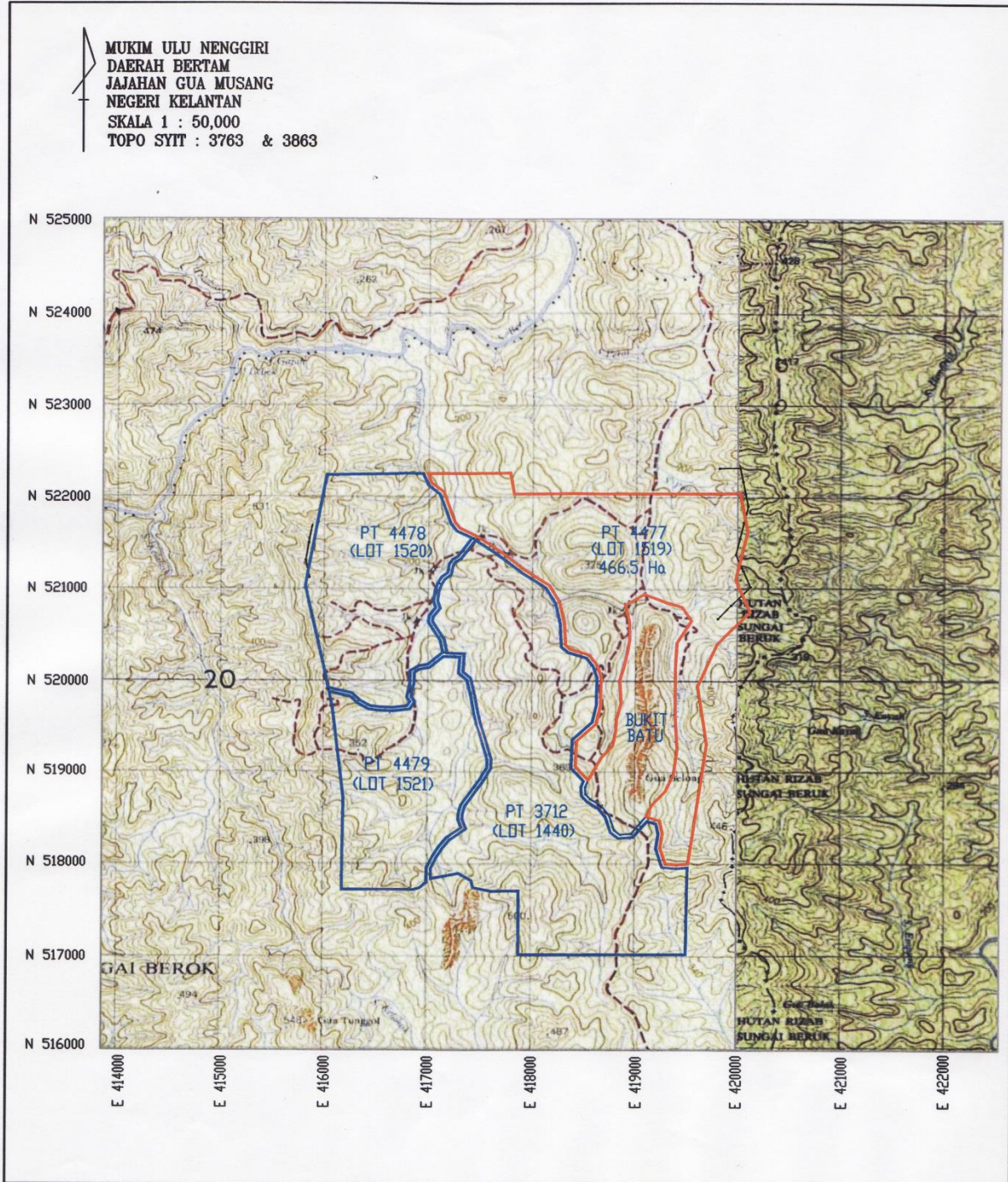
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3.6. Maps of Company Location, Plantations and Organised Smallholders





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4.0 Certification Assessment

4.1 Stage 1 Audit

- The Stage 1 audit was conducted on **21 & 22 SEPTEMBER 2019**
- The objective of the Stage 1 is to assess the readiness of the documentation established and implemented in accordance to MSPO 2530-3:2013 Part 3 (General Principal for Oil Palm Plantations and Organized Smallholders)
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.
- These organizations shall undergo both Stage I and II audit
- The audit team has applied the Malaysian Sustainable Palm Oil Part 3
- The Stage I audit was conducted on **21 & 22 SEPTEMBER 2019** at **BEST HARMONY SDN BHD** and covering the following activities:
 - Onsite interviews and inspections;
 - Review of documentation for compliance to relevant P & C requirements for plantation
 - Reporting of issues concern during Stage I audit

4.1.1. Stage 2 – Certification audit:

- The Stage 2 audit was conducted on **20 & 21 OCTOBER 2019**.
- The objective of the Stage 2 is to assess the documentation established and implemented in accordance to MSPO 2530-3:2013 Part 3 (General Principal for Oil Palm Plantations and Organized Smallholders)
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.
- These organizations has done Audit Stage 1 and 2 audit
- The audit team has applied the Malaysian Sustainable Palm Oil Part 3
- The Stage I audit was conducted on **21 & 22 SEPTEMBER 2019** and. covering the following activities:
 - On site interviews and inspections;
 - Review of documentation for compliance to relevant P & C requirements for plantation
 - Reporting of issues concern during Stage 2 audit



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4.2 Stakeholders' Consultation

4.2.1 A stakeholders' consultation meeting was conducted on **20 OCTOBER 2019** to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

The topics of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.

4.2.2 The following relevant Principles & Criteria of the applied standard have discussed during the stakeholders' consultation:

Items	Subject discussed	Audit team findings	Company response and proposed action to be taken
1.	MSPO	NO ISSUE, ALL ISSUE FOUND IN ORDER	CONTINUOUS IMPROVEMENT MUST BE ENHANCE BY MANAGMENT
2.	SAFETY & HEALTH	NO ISSUE, ALL ISSUE FOUND IN ORDER	
3.	COMPLAINT & GRIEVANCES	NO ISSUE, ALL ISSUE FOUND IN ORDER	
4.	CSR	NO ISSUE, ALL ISSUE FOUND IN ORDER	
5.	ENVIRONMENT	NO ISSUE, ALL ISSUE FOUND IN ORDER	

4.3. Status of Non-Conformities Previously Identified :

Kindly tick (/) to the related information / non-conformance

/	The Stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address identified audit findings.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented effectively. Non-conformity will be re-raised.
	Not applicable. No non-conformity raised in previous audit.

Note 1: If a minor non-conformity raised in last audit, is not closed out, then this finding will be re-raised to a Major nonconformity.

Note 2: All minor NCs raise in last audit are required to capture in this report together with the closing of the non-compliance.



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5.0 Conclusion

Detail of Audit Findings Identified During This Audit

Audit Outcome	
Major NCR	2
Minor NCR	1
Area of Concern (AOC)	0
Opportunity for Improvement (OFI)	5
Observation (OBS)	0

6.0 Recommendation

- The audit team conducted a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used were interviews, observations, sampling of activities and review of documentation and records.
- The structure of the audit was in accordance with the audit plan included in to this summary report.
- The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organisation's policy and objectives. Therefore, the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be :

	No NCR recorded. Recommended to continue certification
	Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit
X	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.
	Recommended to continue certification
	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but not fully accepted by the audit team. NCR(s) have not been satisfactorily closed out within 60 days of the audit. Recommended for suspension of the certificate.



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Prepared by: 
NOR HALIS ABU ZAR
Lead Auditor
Date : 21.10.2019

Accepted by client: 
Name : CHANG JOEY
Designation : 
Date : 21.10.2019