



PLATINUM SHAUFFMANTZ VERITAS

Reliable And Practical Certification

PUBLIC SUMMARY REPORT

MS 2530-3 : 2013

Malaysian Sustainable Palm Oil (MSPO)

Part 3: General Principles for oil palm plantations and organised smallholders

NAME OF CLIENT : FELCRA BERHAD A4 ZON NEGERI SEMBILAN BARAT
STANDARD : MS 2530-3:2013
DATE OF -
INITIAL AUDIT STAGE 1 : 18TH APRIL 2019
INITIAL AUDIT STAGE 2 : 7TH – 9TH AUGUST 2019



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1.0 Audit Process

1.1 Objective

The objectives of this audit are:

- To confirm that the management system conforms with all the requirements of the audit standard
- To confirm that the organisation has effectively implemented the planned management system
- To confirm that the management system is capable of achieving the organisation's policy and objectives.

1.2 Scope of Certification

- Management of Sustainable Oil Palm Plantations from Cultivation, Planting and Production of Fresh Fruit Bunches

1.3 Appointment of team members and reviewer (Qualification of audit team)

1.4 Audit Plan

The audit approach consists of the following steps:

- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, inspections, interviews with operational personnel, stakeholders and its contractors; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review
- Address Peer Review Comments (if any)
- Final approval and issuance of certificate



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2.0 Methodology (Scope of Certification Audit)

2.1 Description of the certification unit

Assessing past implementation from quality records that are required by the standard. (PAPER)

Assessing current implementation from observing current practices. (PRACTICE)

Assessing future maintenance from interviewing personnel on understanding and assessing competencies. (PEOPLE)

2.2 Description of the supply base

Name of Supply Base	Coordinate	
	Latitude (N)	Longitude (E)
Felcra Temeris	2.755371	102.370068
Felcra Bukit Kepis	2.712086	102.288255
Felcra Bukit Jelai	2.633442	102.530557
Felcra Pondo	2.302571	102.191009
Felcra Rantau	2.434211	101.973955
Felcra Durian Daun	3.481234	102.010723

3.0 Organisation Information

3.1 Description of the certification unit

Felcra Berhad A4 Zon Negeri Sembilan Barat is one of schame under FELCRA BERHAD located spraed over in 5 dictric of Jempol, Kuala Pilah, Tampin, Port Dikson and Rembau in state of Negeri Sembilan. Felcra Berhad A4 Zon Negeri Sembilan Barat total area is 2,592.72 hactare consist of 6 Division Namely Felcra Temeris, Felcra Kepis, Felcra Bukit Jelai, Felcra Pondo, Felcra Rantau and Felcra Durian Daun. Total Hactare of each division are Felcra Temeris 858.83 ha, Felcra Bukit Kepis 1,096.39 ha, Felcra Bukit Jelai 629.71 ha, Felcra Pondo 805.15 ha, Felcra Rantau 526.13 ha and Felcra Durian Daun 771.48 ha. Total planted hectare ia 2,443.553 hectare consists of Felcra Temeris 797.37 ha, Felcra Bukit Kepis 852.17 ha, Felcra Bukit Jelai 595.01 ha, Felcra Pondo 546.81 ha, Felcra rantau 526.13 ha and Felcra Durian Daun 718.68 ha. The Planting profile ranging from Immature oil Palm to mature old oil palm which due for replanting. Fercra Berhad A4 Zon Negeri Sembilan Barat managing the property belong to FELCRA Holding Berhad as well as properties owned by settlers. Felcra Berhad responsible in managing oil palm plantation of replanting, oil palm cultivation and FFB production. FFB production sold to Koperasi Peserta Felcra.

3.2 Description of the supply base (including planting profile)

Name of Estate(s)	Total Area (Ha)	Planted Area (Ha)
Felcra Temeris	732.48	682.67
Felcra Bukit Kepis	852.17	852.17
Felcra Bukit Jelai	629.71	595.01
Felcra Pondo	826.50	826.50
Felcra Rantau	526.13	526.13
Felcra Durian Daun	765.869	718.58
TOTAL	4332.859	4201.06

3.3 Production Volume

No	Name of Supply Base	FFB PRODUCTION (MT/HA)	
		JAN-DEC 2018	JAN-JUN 2019
1	Felcra Temeris	15.29	6.57
2	Felcra Bukit Kepis	13.01	6.25
3	Felcra Bukit Jelai	6.64	4.81
4	Felcra Pondo	14.71	7.92



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5	Felcra Rantau	12.73	7.09
6	Felcra Durian Daun	13.04	6.47

3.4 Planting Program for each estate :

Year / estate	2018	2019	2020	2021	2022	2023	2024	2025
NOT APPLICABLE								

3.5. Replanting program for each estate:

Year of replanting	Planted area (ha) in each estate								Total area to be replanted (ha)
	2018	2019	2020	2021	2022	2023	2024	2025	
No plan for replanting for the next few years. The palms are below 20 years old.									

3.6. Maps of Company Location, Plantations and Organised Smallholders



4.0 Certification Assessment

4.1 Stage 1 Audit

- The Stage 1 audit was conducted on **DATE 18TH APRIL 2019**.
- The objective of the Stage 1 is to assess the readiness of the documentation established and implemented in accordance to MSPO 2530-2/3:2013.
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.



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- These organizations shall undergo both Stage I and II audit
- The audit team has applied the Malaysian Sustainable Palm Oil Part
- The Stage I audit was conducted on **DATE 18TH APRIL 2019** at **LOCATION FELCRA TEMERIS** covering the following activities:
 - Onsite interviews and inspections;
 - Review of documentation for compliance to relevant P & C requirements for plantation and mill; □ Reporting of issues concern during Stage I audit;

4.1.1. Stage 2 – Certification audit:

- The Stage 2 audit was conducted on **DATE 7TH – 9TH August 2019**.
- The objective of the Stage 2 is to assess the documentation established and implemented in accordance to MSPO 2530-2/3 :2013 Part 3 (**GENERAL PRINCIPLES FOR OIL PALM PLANTATION AND ORGANIZED SMALLHOLDERS**)
- According to the Certification Scheme, an initial due-diligence audit for operators which are entering into the MSPO system, and which do not have any certification or those having management system certification e.g. ISO, COP.
- These organization has done Audit Stage I.
- The audit team has applied the Malaysian Sustainable Palm Oil Part 3.
- The Stage I audit was conducted on **DATE 18 TH APRIL 2019** and covering the following activities:
 - Onsite interviews and inspection
 - Review of documentation for compliance to Principle and Criteria of MSPO.



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4.2 Stakeholders' Consultation

4.2.1 A stakeholders' consultation meeting was conducted on **DATE 7TH AUGUST 2019** to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

The topics of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided Wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.

4.2.2 The following relevant Principles & Criteria of the applied standard have discussed during the stakeholders' consultation:

Item	Subject discussed	Audit team findings	Company response and proposed action to be taken
<p>P1,P2, P3,P4, P5, P6 P7.</p>	<p>Subject discussed during stakeholder consultation covered Principle 01 to principle 07. Among the popular topic being discussed is a Social Impact on low CPO price, environment issue, company CSR and the jobs opportunity offered to local community.</p>	<p>The management of Felcra A4 Zon Negeri Sembilan Barat has briefed the majority of stakeholder on MSPO policy and policies related to stakeholder during stakeholder monthly meeting and daily muster roll-call for estate workers. Stakeholder also has been brief on awareness to protect and maintained environment. Stakeholder also aware on complaints and grievance procedure and complaint method/tools available. The complaints book/form are make available and accessible. Stakeholders also express their satisfaction on the issue of company's CSR and jobs opportunities offered to local communities.</p> <p>During consultation, majority of the members were demonstrate good level awareness on MSPO and the concern on environment issues except representatives from "persatuan Belia 4B Temeris which it is a newly established organization about 2 month ago.</p> <p>They also show their concern on low CPO price and the impact to social.</p> <p>No issue raised by member of stakeholder required correction/corrective action from auditee.</p>	<p>Company has been briefed on the out-come of Stakeholder consultation during closing meeting. No action need to be taken by company.</p>



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4.3. Status of Non-Conformities Previously Identified :

Kindly tick (/) to the related information / non-conformance

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address identified audit findings. Details of the follow up action taken on stage 1 audit findings were recorded in the Stage 1 audit report.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS NOT been implemented effectively. Non-conformity will be re-raised.
	Not applicable. No non-conformity raised in previous audit.

Note 1: If a minor non-conformity raised in last audit, is not closed out, then this finding will be re-raised to a Major nonconformity.

Note 2: All minor NCs raise in last audit are required to capture in this report together with the closing of the non-compliance.

5.0 Conclusion

Detail of Audit Findings Identified During This Audit

Audit Outcome	
Major NCR	00
Minor NCR	00
Area of Concern (AOC)	AOC were raised during audit stage 1.
Opportunity for Improvement (OFI)	11
Observation (OBS)	00

6.0 Recommendation

- The audit team conducted a process-based audit focusing on significant aspects/risks and objectives required by the standard(s). The audit methods used were interviews, observations, sampling of activities and review of documentation and records.
- The structure of the audit was in accordance with the audit plan included in to this summary report.
- The audit team concludes that the organization has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organization's policy and objectives. Therefore the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be :

√	No NCR recorded. Recommended to continue certification
	Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit
	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.
	Recommended to continue certification
	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but not fully accepted by the audit team. NCR(s) have not been satisfactorily closed out within 60 days of the audit. Recommended for suspension of the certificate.



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Prepared by:

Lead Auditor: Azman samion

Date: 9th August 2019

Accepted by
client:

Name : AHMAD SYAFIQ BIN DULMAT
Designation : Pengurus Kawasan
FELCRA Berhad Bukit Jelei
Negeri Sembilan Darul Khusus

9/8/19

Date